



RESTORATIONS
SECOND STAGE HOMES



2020
ANNUAL REPORT

TABLE OF CONTENTS

- 1 - A Message from the Interim Executive Director
- 2 - A Message from the Board Chair
- 3 - Our Home
- 5 - Renovation Partners
- 7 - Revealing our Home
- 9 - Ride for Refuge / Advocacy
- 10 - Acknowledgements
- 11 - Peer Support Program
- 13 - Financials



A MESSAGE FROM THE INTERIM EXECUTIVE DIRECTOR

Welcome to the Restorations Second Stage Homes 2020 Annual Report!

2020 was a year of great challenge and adversity. Every sector and industry, individual and family, was impacted by the COVID-19 pandemic. When faced with so much uncertainty, confusion, and struggle we continued to adapt, we continued to pivot, we continued to overcome adversity and demonstrate our resilience as a community.

As we reflect on the one year anniversary of the beginning of the first wave in Canada, we look back and reflect on how much we have faced and grown both collectively and individually. As an organization, we are immensely grateful for the community support we have received during this time. As you will see in this report, Restorations has accomplished a great deal of good work this year. We have provided much needed support and a sense of community to survivors of human trafficking and commercial sexual exploitation through our peer support program. Our home was completely renovated and furnished before the end of the year and it looks absolutely incredible.



As we embark on the next stages, we want to thank you, our community partners, stakeholders, donors, supporters, volunteers, and friends for all you have done to see us here to this point. We are filled with both hope and excitement for the future of Restorations and the impact that our programs and services will have on so many survivors.

A handwritten signature in black ink, appearing to read 'Fiorella Kuczma'.

Fiorella Kuczma
Interim Executive Director



A MESSAGE FROM THE BOARD CHAIR

Globally, 2020 was a year unlike any we have experienced before. Yet during this year of uncertainty, change, and loss, we have been greatly encouraged and humbled by the increased generosity and time commitment of so many in our community.

On behalf of our dedicated board of directors, I offer my deepest gratitude to each of you, our donors and partners, for your continued support. Your support is helping to transform the lives of survivors now as we remain steadfast in our commitment to open our first home.

Jennifer Potter
Chair - Board of Directors



Welcome Baby Lucking!

We are so excited to introduce you to the newest member of the Restorations Family, Malcolm James Lucking, who was born on November 4th, 2020. Jennifer is enjoying her maternity leave to the fullest and big sister, Amy, is over the moon. Jennifer will be returning at the end of 2021 to resume her role as Executive Director. We wish her family all the best during this special time.

OUR HOME

Despite the pandemic, the Restorations Burlington home was fully renovated and furnished before Christmas 2020. This incredible feat was accomplished thanks to the generosity and support of our Lead Volunteer and Project Manager Shane Van Berneveld, owner of Shane Renovations as well as the countless other community partners, stakeholders, donors, and volunteers who helped to make this house a home. We plan to open our doors to three survivors this summer.

Throughout 2020, we have seen the ways our community has rallied around us to support survivors. One of the most recent renovation projects at Restorations' house was a new roof as our old roof was in dire need of attention. One of our renovation partners made it his personal mission to get all new roofing supplies donated. Then, our project manager rallied the roofing community, putting out a call asking for volunteers to help with the project. He had about 20 roofers show up and within four hours they took off.

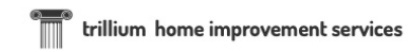
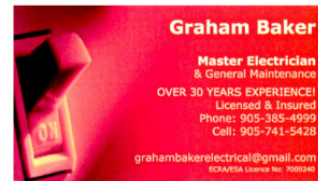


RENOVATION PARTNERS

We are so grateful for all those who have contributed towards making our house a home!



Project Manager and Lead



REVEALING OUR HOME

In October, we had our official (virtual) “house reveal.” In the video, our project manager, Shane, walks us through the house to highlight all the renovations that were done. Check out our website where many supporters share their story about our home:

- A survivor shares her story about why support for survivors is so crucial.
- Our project manager, Shane, shares his story about why he got involved in the project.
- Our Executive Director, Jennifer Lucking, shares her story about Restorations’ journey to a fully renovated home and why we are so passionate about providing a home for survivors.



Our Room Sponsors:

Andrew and Rachel MacCormack, Christine Jurcic, Jade Nella, The Langmans, The Simpsons, and Colts Neck Reformed Church

Our Advent Interior Reveal Sponsors:

Rob Simek, Nathan Ferro, Matt Randazzo of Simek Realty Group/ Keller Williams Edge Realty, MD Studios

Donation of the Appliances by Seven Star Express



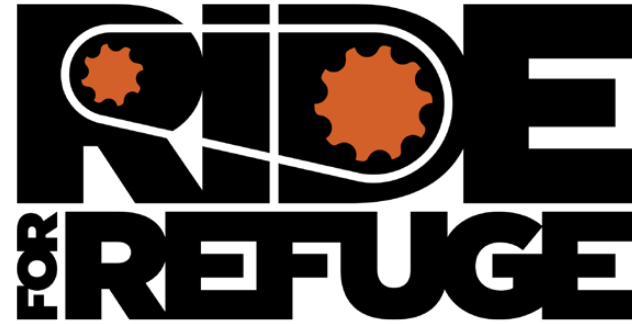
7 - Revealing our Home



Revealing our Home - 8

RIDE FOR REFUGE

This year's Ride for Refuge looked a little different due to COVID-related health risks. Fundraisers and participants gathered virtually, self-organizing in smaller, physically distanced teams and groups as permitted. Challenges and limitations aside, the event was a success, raising more than \$20,000 for Restorations.



"With the freestyle option for Ride for Refuge this year, I was afforded the opportunity to spend designated time each day for several months, thinking about and praying for Restorations as I worked toward walking/running/riding toward my goal. Despite the chaos of COVID-19, I found donors to be exceedingly generous and supportive. It was a great experience. One I'd love to repeat." - Nancy Wing, Ride for Refuge fundraiser

ADVOCACY

Restorations is actively involved in key advocacy initiatives that are changing our national and global landscape. For example, Restorations was a member of the group of Canadian agencies and professionals dedicated to fighting sexual exploitation and abuse that successfully advocated for Visa and MasterCard to enforce their guidelines and rules to cease processing payments for the Montreal-based company Pornhub, and that of its parent company MindGeek. This advocacy directly resulted in Mastercard and Visa disallowing their cards to be used on Pornhub.



ACKNOWLEDGEMENTS

We have recently been blessed with funding from the Community Foundations of Canada, the Oakville Community Foundation, the Burlington Foundation, The Hamilton Community Foundation, the Emergency Community Support Fund (COVID-19 support), The Gender Equality Fund, and the Realtors Care Fund.



PEER SUPPORT PROGRAM

In October 2020, we hired Brey, our first survivor staff member. Since then, survivors have been sharing with other survivors throughout the Halton and Hamilton regions about this newly available, peer-led online support group.

In January, a second survivor, Michelle, joined our team of peer advocates. Together, they provide one-on-one individualized support, facilitate group and drop in sessions, and run a very active social club for survivors (book club/movement sessions/cooking classes, etc).

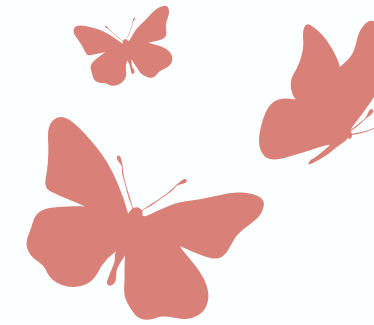
Due to COVID-19, our in-person and face-to-face programming has had to adapt to meeting virtually. There is an increased demand for access to these specialized and supportive services from survivor to survivor, especially during the pandemic when individuals are feeling more isolated and alone than ever. The individuals we support are scattered across Canada and given the virtual format of our support services and accessibility, we do not limit the peer support services to any single geographical area. We will never say no to a survivor in need.



Brey



Michelle



While our program is still very small, the community that it has generated for both participants and peer support facilitators alike is invaluable.

Our program not only provides survivors at various stages of their journey with fellowship during a particularly isolating time, the program supports survivors in expanding their coping skills, goal planning and actioning through a malleable, co-creation model which places each survivor in the driving seat of their support. One survivor receiving one-to-one support has shared that she is 'better able to handle [her] stressful emotions' after having an ongoing space to unpack how her triggers can underpin her responses to others actions. Each week, at our Tuesday Drop-in group, another survivor shares that she feels 'honoured to be part of the group', that '[she] feel[s] alive when [she] has the opportunity to talk to her peers, and that social inclusion is what 'gives [her] energy to get through the day'.

In addition to the benefits our programming has had for participants, I would like to share that facilitating both one-to-one and group supports has also created a space for me to dig in and continue learning about myself in a way that requires an on-going commitment to my own wellbeing.

I am very excited to see how we grow and shift as we listen to the voices of those we work to support!

- Brey

Peer Advocate
and Program Facilitator

FINANCIALS



STATEMENT OF REVENUE, EXPENDITURES AND ACCUMULATED SURPLUS FOR THE YEAR ENDED OCTOBER 31, 2020

| REVENUE | | | |
|--|-------------------|-------------------|---------------------|
| Donation Receipts | | | |
| Donations - Donors | \$31,554.92 | | |
| Donations - Churches | \$5,992.55 | | |
| Donations - Other Organizations | \$1,755.00 | | |
| Grant - RCA | \$81,563.60 | | |
| Survivor Fund | \$9,612.40 | | |
| Grant - Leasehold Improvement | \$25,315.24 | | |
| Grant - From Organizations | <u>\$5,000.00</u> | \$160,793.71 | |
| Fundraising Activities | | | |
| Grant - Fundraising Activities | \$20,041.75 | | |
| Merchandise Sales | <u>\$60.00</u> | \$20,101.75 | |
| Government Funding | | | |
| Grant - Government Programs | | \$5,766.00 | |
| Gatherings and Special Events | | | |
| Special Event (Sleep Tight 2019) | | \$1,750.00 | |
| Sundry Income | | | |
| ED's Fee of Service - Speaking/Writing | | <u>\$1,317.15</u> | \$189,728.61 |
| EXPENSES | | | |
| Advertising and Promotion | | | |
| Advertising and Promotion | \$7,796.97 | | |
| Internet and Web Services | \$1,613.06 | | |
| Programming - Meals and Entertainment | \$1,253.92 | | |
| House - Meals and Entertainment | <u>\$2,609.37</u> | \$13,273.32 | |
| Business and Realty Taxes | | | |
| Capital Taxes | | \$6,654.39 | |
| Community Activities | | | |
| Survivor Fund - Sponsorship of Community | \$770.00 | | |
| Special Event 1 (Sleep Tight 2019) | \$76.00 | | |
| Special Event 2 (Ride for Refuge 2020) | <u>\$2,219.93</u> | \$3,065.93 | |
| Computer Services and Supplies | | | |
| Software Services | | \$54.00 | |
| General and Sundry | | | |
| Household Supplies | | \$43.34 | |

STATEMENT OF REVENUE, EXPENDITURES AND ACCUMULATED SURPLUS FOR THE YEAR ENDED OCTOBER 31, 2020


| EXPENSES (Continued) | | | |
|---|-------------------|-------------------|----------------------------|
| Insurance | | | |
| Insurance | | \$705.00 | |
| Interest and Bank Charges | | | |
| Bank Charges | | \$475.00 | |
| Printing and Office Supplies | | | |
| Office Supplies and Postage | \$783.66 | | |
| Printing and Stationary | <u>\$675.00</u> | \$1,458.66 | |
| Professional Development and Training | | | |
| Employee - Books and Subscriptions | | \$494.35 | |
| Professional Services | | | |
| Accounting/Auditing | \$1,596.84 | | |
| Service Provider Service Charges | \$1,065.99 | | |
| Consulting Fees | \$5,850.00 | | |
| Legal Fees | <u>\$1,200.00</u> | \$9,712.83 | |
| Regular Gatherings and Activities | | | |
| RSSH Board - Gatherings and Activities | \$228.71 | | |
| Employee - Gatherings and Activities | <u>\$189.62</u> | \$418.33 | |
| Salaries and Benefits | | | |
| Employee Salary | \$79,673.06 | | |
| CPP Contributions | \$9,687.90 | | |
| EI Contributions | \$3,748.16 | | |
| Employee Tax Deductions | \$15,415.30 | | |
| Employee Health Benefits | <u>\$3,277.21</u> | \$111,801.63 | |
| Scholarships and Awards | | | |
| Volunteer Honorarium | | \$285.00 | |
| Telephone | | | |
| Telephone | | \$941.10 | |
| Utilities | | | |
| Hydro, Water | | <u>\$2,584.32</u> | <u>\$151,967.20</u> |
| NET INCOME FOR THE YEAR | | | \$37,761.41 |
| ACCUMULATED SURPLUS, BEGINNING OF YEAR | | | <u>\$103,915.93</u> |
| ACCUMULATED SURPLUS, END OF YEAR | | | <u>\$141,677.34</u> |





**P.O. Box 99036
Stoney Creek, ON L8J 2P7**

(905) 962-REST (7378)

www.restorationscanada.org

 **/RestorationsCanada**

 **@RestorationsCanada**

 **@Restorations_CA**